
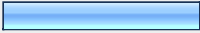
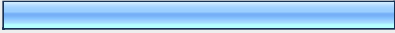




## 2008 ASQ Nova Scotia Section 411 Annual Member Survey

1. The following is a list of current and potential products and services offered by Nova Scotia Section 411. Please indicate how important these items are to you.							
	Very Important	Somewhat Important	Neither Important or Unimportant	Somewhat Unimportant	Not at all Important	Rating Average	Response Count
Member meetings	15.9% (7)	<b>50.0% (22)</b>	27.3% (12)	4.5% (2)	2.3% (1)	2.27	44
Quarterly newsletter	30.2% (13)	<b>55.8% (24)</b>	11.6% (5)	2.3% (1)	0.0% (0)	1.86	43
ASQ Website	<b>55.6% (25)</b>	35.6% (16)	8.9% (4)	0.0% (0)	0.0% (0)	1.53	45
Job placement program	<b>35.6% (16)</b>	26.7% (12)	20.0% (9)	11.1% (5)	6.7% (3)	2.27	45
Networking opportunities	<b>48.9% (22)</b>	31.1% (14)	8.9% (4)	6.7% (3)	4.4% (2)	1.87	45
Certification refresher courses	<b>44.4% (20)</b>	35.6% (16)	13.3% (6)	0.0% (0)	6.7% (3)	1.89	45
Other educational courses or workshops	<b>55.6% (25)</b>	33.3% (15)	6.7% (3)	2.2% (1)	2.2% (1)	1.62	45
Volunteer opportunities	11.1% (5)	35.6% (16)	<b>37.8% (17)</b>	8.9% (4)	6.7% (3)	2.64	45
Plant Tours	28.3% (13)	<b>45.7% (21)</b>	15.2% (7)	4.3% (2)	6.5% (3)	2.15	46
	<b><i>answered question</i></b>						<b>46</b>
	<b><i>skipped question</i></b>						<b>0</b>

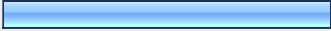




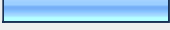


2. During our monthly executive meetings, if a topic was of interest to you, what is the likelihood that you would attend if the meeting location was convenient for you?			Response Percent	Response Count
Very likely, I'd consider rearranging my schedule to attend if necessary.			43.5%	20
<b>Somewhat likely, if my schedule was open and I had the time to spare.</b>			54.3%	25
Not likely at all, I'm not that interested in attending meetings.			2.2%	1
		<b>answered question</b>		<b>46</b>
		<b>skipped question</b>		<b>0</b>

3. How often would you like to see Section 411 executive meetings offered?			Response Percent	Response Count
Monthly			16.3%	7
Bi-monthly			32.6%	14
<b>Quarterly</b>			46.5%	20
Yearly			4.7%	2
		<b>answered question</b>		<b>43</b>
		<b>skipped question</b>		<b>3</b>

4. If you could attend our monthly executive meeting, what is your time preference? (approximate times provided)			Response Percent	Response Count
Morning (7:30-9:00 am)			4.5%	2
Noon (11:30 am-1:00 pm)			18.2%	8
<b>Evening (6:00-8:00 pm)</b>			<b>68.2%</b>	30
Other (please specify)			9.1%	4
			<b>answered question</b>	<b>44</b>
			<b>skipped question</b>	<b>2</b>

5. If a 30 minute to 1 hour workshop was offered before each executive meeting, how likely would you attend?			Response Percent	Response Count
Very Likely			26.7%	12
<b>Somewhat Likely</b>			<b>60.0%</b>	27
Neither Likely or Unlikely			11.1%	5
Somewhat Unlikely			0.0%	0
Very Unlikely			2.2%	1
			<b>answered question</b>	<b>45</b>
			<b>skipped question</b>	<b>1</b>

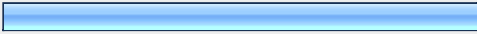
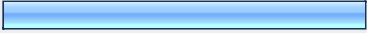
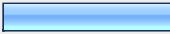

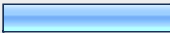



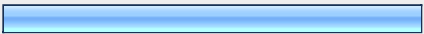


6. Please select the day or days of the week that would be most convenient for you to attend section executive meetings or other activities. (Please select all that apply.)

		Response Percent	Response Count
Monday		27.3%	12
Tuesday		43.2%	19
Wednesday		40.9%	18
<b>Thursday</b>		<b>45.5%</b>	20
Friday		15.9%	7
Saturday		13.6%	6
Sunday		2.3%	1
Can not attend meetings		4.5%	2
		<b><i>answered question</i></b>	<b>44</b>
		<b><i>skipped question</i></b>	<b>2</b>

7. How likely are you to attend programs / events regarding the following topics? (Please select all that apply.)

		Response Percent	Response Count
ISO and/or other Standards (14001, 27001, AS 9100)		63.6%	28
Six Sigma		34.1%	15
LEAN		50.0%	22
Quality Basics		29.5%	13
Quality Tools		61.4%	27
Corrective & Preventive Action		52.3%	23
Management Review Process		47.7%	21
Customer Complaint/Feedback Process		38.6%	17
Statistics		47.7%	21
Soft Quality (teamwork, leadership, facilitation, etc)		38.6%	17
Sampling Plans		29.5%	13
Internal Auditing (process, product, system)		56.8%	25
Supplier Evaluation		56.8%	25
Inspection and Measuring Equipment		36.4%	16
<b>Continuous Improvement</b>		<b>81.8%</b>	<b>36</b>
Other (please specify)		13.6%	6

	<b>answered question</b>	<b>44</b>
	<b>skipped question</b>	<b>2</b>

<b>8. What type of ASQ certification courses would you be interested in taking if offered? (Please select all that apply.)</b>			
		<b>Response Percent</b>	<b>Response Count</b>
<b>Certified Quality Auditor - CQA</b>		39.5%	17
Certified Quality Engineer - CQE		30.2%	13
Certified Quality Improvement Associate - CQIA		14.0%	6
Certified Hazard Analysis and Critical Control Point (HACCP) Auditor - CHA		7.0%	3
Certified Quality Inspector - CQI		14.0%	6
Certified Calibration Technician - CCT		4.7%	2
Certified Reliability Engineer - CRE		4.7%	2
Certified Software Quality Engineer - CSQE		0.0%	0
Certified Biomedical Auditor - CBA		4.7%	2
Certified Manager of Quality/Organizational Excellence - CMQ-OE		34.9%	15
Certified Quality Technician - CQT		2.3%	1
Certified Quality Process Analyst -		4.7%	2





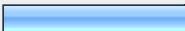


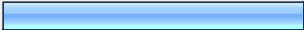


Certified Six Sigma Black Belt - CSSBB		23.3%	10
Certified Six Sigma Green Belt - CSSGB		18.6%	8
Not interested in certification courses		14.0%	6
<b>answered question</b>			<b>43</b>
<b>skipped question</b>			<b>3</b>

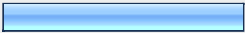
9. Let us know how we are doing in communicating from the section level. Please indicate your level of agreement with the following statements:							
	Strongly Agree	Somewhat Agree	Neither Agree or Disagree	Somewhat Disagree	Strongly Disagree	Rating Average	Response Count
The section's newsletter contains information that is useful to me.	15.6% (7)	<b>55.6% (25)</b>	26.7% (12)	2.2% (1)	0.0% (0)	2.16	45
The section's newsletter provides adequate notification of upcoming local section events.	<b>35.6% (16)</b>	33.3% (15)	26.7% (12)	4.4% (2)	0.0% (0)	2.00	45
The section's website keeps me informed of upcoming events.	27.9% (12)	<b>34.9% (15)</b>	32.6% (14)	4.7% (2)	0.0% (0)	2.14	43
The section's website is a reliable source of section information.	22.7% (10)	<b>36.4% (16)</b>	34.1% (15)	4.5% (2)	2.3% (1)	2.27	44
The section's website is user friendly.	25.6% (11)	<b>39.5% (17)</b>	30.2% (13)	4.7% (2)	0.0% (0)	2.14	43
<b>answered question</b>							<b>45</b>
<b>skipped question</b>							<b>1</b>

10. Indicate whether Section 411 should do more, the same, or less of the following:					
	More	Same	Less	Rating Average	Response Count
Provide educational programs that fulfill your needs	73.8% (31)	26.2% (11)	0.0% (0)	1.26	42
Offer networking opportunities at meetings	42.5% (17)	55.0% (22)	2.5% (1)	1.60	40
Offer opportunities to volunteer	28.6% (12)	66.7% (28)	4.8% (2)	1.76	42
	<i>answered question</i>				<b>44</b>
	<i>skipped question</i>				<b>2</b>

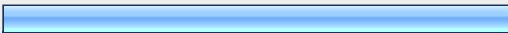





11. ASQ believes each local section should strive to be their member's best quality resource. In your opinion, what should our section focus on in order to achieve this goal?	
	Response Count
	29
	<i>answered question</i>
	<b>29</b>
	<i>skipped question</i>
	<b>17</b>







**12. Please indicate if you are interested in volunteering some of your time for the section. (Please select all that apply.) Note: This is an excellent way to earn recertification units, training and help are always available.**

		Response Percent	Response Count
Management (treasurer, secretary, vice chair, etc .... assisting in planning and determining direction of section)		25.0%	5
Events (making arrangements, scheduling speakers)		30.0%	6
Programs (planning meeting topics)		30.0%	6
Newsletter (writing, formatting, arranging, and photography)		5.0%	1
Publicity (marketing section events to community)		15.0%	3
Website (maintaining information on website)		10.0%	2
Member services (helping members advance to Senior/Fellow; welcoming new members; reminding members to renew)		15.0%	3
Education (arrange educational programs, including refresher courses)		25.0%	5
<b>Recertification (assist members with their recertification efforts)</b>		<b>40.0%</b>	<b>8</b>
Auditing (perform audits of section's financial records)		10.0%	2

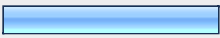
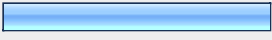

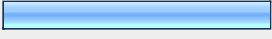
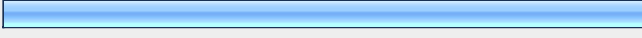

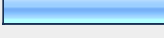
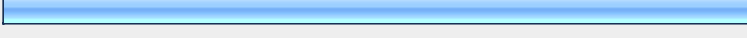

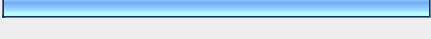
Other (please specify)		20.0%	4
		<b>answered question</b>	<b>20</b>
		<b>skipped question</b>	<b>26</b>

13. What is one thing that ASQ Section 411 could do better?		
		Response Count
		23
		<b>answered question</b>
		<b>23</b>
		<b>skipped question</b>
		<b>23</b>

14. What industry are you in?			Response Percent	Response Count
<b>Manufacturing</b>			<b>42.2%</b>	<b>19</b>
Defense			4.4%	2
Education			6.7%	3
Government Contracting			0.0%	0
Shipbuilding			0.0%	0
Ship Repair			0.0%	0
Automotive			2.2%	1
Biomedical			2.2%	1
Consulting			4.4%	2

Engineering Services		4.4%	2
Health Care		4.4%	2
Banking		0.0%	0
Construction		0.0%	0
Electronic Retail		0.0%	0
Metrology		2.2%	1
Safety Management		0.0%	0
Telecommunications		0.0%	0
Food Service		0.0%	0
Aviation		11.1%	5
Information Technology		2.2%	1
Other (please specify)		13.3%	6
		<b>answered question</b>	<b>45</b>
		<b>skipped question</b>	<b>1</b>

**15. We would like to know why you joined ASQ?**

		Response Percent	Response Count
For discounts on ASQ courses and books		17.8%	8
For Quality Progress magazine		22.2%	10
Because my company/boss asked me to join		8.9%	4
To participate in local section activities (attend meetings, take courses)		22.2%	10
To earn an ASQ certification		53.3%	24
To earn recertification units for recertification		6.7%	3
For access to ASQ's member only website		13.3%	6
<b>To stay informed about current quality trends</b>		<b>62.2%</b>	<b>28</b>
To join an ASQ division		6.7%	3
To meet and network with quality professionals in my community		35.6%	16
Reason not listed		0.0%	0
		<b>answered question</b>	<b>45</b>
		<b>skipped question</b>	<b>1</b>

16. If your primary reason for joining ASQ is not listed above, please share your reason so we can better meet your needs.

		Response Count
		2
	<i>answered question</i>	2
	<i>skipped question</i>	44